



GOVERNMENT OF PUERTO RICO

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Department of Health  
Medicaid Program

March 31, 2020

Managed Care Organizations (MCOs)  
Medicare Advantage Organizations (MAOs)  
Pharmacy Benefit Managers (PBMs)  
Puerto Rico Government Health Plan – Plan Vital

**Re: Notification for the change of start date of the Puerto Rico Medicaid Program Provider Enrollment Portal**

In compliance with the Executive Order OE-2020-023 of the Governor of Puerto Rico, Hon. Wanda Vázquez Garced, as amended, which orders a curfew for all citizens until April 12, 2020, the Puerto Rico Medicaid Program (PRMP) has decided to defer the start date of enrollment via the Provider Enrollment Portal (PEP) until April 27, 2020.

The providers that will enroll in the first wave will be the Primary Medical Groups (PMGs) and all other groups. This wave begins on April 27, 2020 and ends on May 25, 2020  
The second Wave, which begins on April 27, 2020 and ends on June 15, 2020, consists of the following provider types:

- Ambulatory Surgical Center (ASC)
- Home Health Agency (HHA)
- Center for Diagnosis & Treatment (CDT)
- External Clinic
- Federally Qualified Health Center (FQHC)
- Hospice
- Imaging Center
- Pediatric Center
- Primary Care Center
- Urgent Care Center

Enrollments from the third wave and beyond, continue as previously scheduled and notified to MCO/MAO/PBM participants of the Puerto Rico Government Health Plan (PSG/Vital) and Medicare Advantage Platinum Plans.

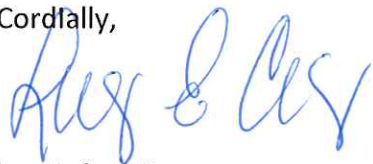
Attached you will find the updated wave schedule that includes the training start dates and the period in which each type of provider must submit the application. All the training will be provided web based during the emergency.

All persons who wish to attend training must register in the Learning Management System (LMS) using the following link: <https://lms-prmmis.myhcplatform.com/> and enroll in training. Please use authorization code 5247 to create your user ID and password.

PRMP requests our business partners to remind providers to enroll in the corresponding wave for their provider type.

We appreciate your commitment to PRMP especially in these difficult times. We continue in solidarity with all citizens of Puerto Rico by implementing the social distancing measures required to help stop the spread of COVID-19. PRMP is monitoring the situation closely and will share any additional information should changes be necessary, as soon as they become available. Please monitor [Medicaid.pr.gov](https://www.Medicaid.pr.gov) for updates.

Cordially,



Luz E. Cruz Romero  
Executive Director  
Puerto Rico Medicaid Program

Enclosure: PRMP Provider Enrollment Portal Wave Schedule – Updated 3/31/2020

c: Lorenzo González- Feliciano, MD  
Secretary of Health

Jorge E. Galva-Rodriguez, JD, MHSA  
Executive Director  
Puerto Rico Health Insurance Administration (PRHIA)



## PRMP Provider Enrollment Portal Wave Schedule – Updated 3/31/2020

This schedule provides the timing of the start of training and the timeframe during which the enrollment application must be submitted for each Provider Type. Clarifications are footnoted. Providers must enroll during the wave for their Provider Type.

Wave	Provider Type	Training Start	Enrollment Start	Enrollment End
1	Primary Medical Group (PMG) Group <sup>1</sup>	3/24/2020	4/27/2020	5/25/2020
2	Ambulatory Surgical Center (ASC) External Clinic Home Health Agency (HHA) Center for Diagnosis & Treatment (CDT) Federally Qualified Health Center (FQHC) Hospice Imaging Center Pediatric Center Primary Care Center Urgent Care Center	4/06/2020	4/27/2020	6/15/2020
3	Ambulance Developmental Disability Center Durable Medical Equipment (DME) Hearing Aid Supplier Hospital Inpatient Rehabilitation Facility (IRF) Laboratory Mental Health Center	4/27/2020	5/11/2020	7/6/2020
4	Physician Physician Assistant (PA)	5/11/2020	5/25/2020	8/3/2020
5	Comprehensive Outpatient Rehabilitation Facility (CORF) Dialysis Center Family Planning Center Imaging Center - Mobile Intermediate Care Facility for Individuals with Intellectual Disabilities Facility (ICF/IID) Methadone Center Non-Emergency Medical Transportation (NEMT) Pharmacy Skilled nursing facility (SNF)	6/15/2020	6/29/2020	8/24/2020

<sup>1</sup> Group includes: Audiologist, Chiropractor, Dentist, Midwife, Nutritionist, Occupational Therapist, Optometrist, Physical Therapist, Physician, Podiatrist, Psychologist, and Speech Language Pathologist groups.

6	Dentist Nurse Practitioner	7/6/2020	7/20/2020	9/14/2020
7	Audiologist Certified Registered Nurse Anesthetist (CRNA) <sup>2</sup> Chiropractor Midwife Nutritionist/Dietician <sup>3</sup> Occupational therapist (OT) <sup>4</sup> Optometrist Physical Therapist (PT) <sup>5</sup> Podiatrist Psychologist Social Worker <sup>6</sup> Speech Language Pathologist <sup>7</sup>	7/27/2020	8/10/2020	10/19/2020

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<sup>2</sup> only when only when a professional claim will be submitted for the services being rendered

<sup>3</sup> only when the Nutritionist/Dietician is rendering services that are billed by the individual nutritionist/dietician or a group, regardless of the place of service

<sup>4</sup> only when the Occupation Therapist is rendering services that are billed by the individual OT or a group, regardless of the place of service

<sup>5</sup> only when the Physical Therapist is rendering services that are billed by the individual PT or a group, regardless of the place of service

<sup>6</sup> only when the licensed Social Worker is rendering psychotherapy services in an ambulatory setting except for in Mental Health Centers

<sup>7</sup> only when the Speech Language Pathologist is rendering services that are billed by the individual SLP or a group, regardless of the place of service